

To be filled in by Demon Race:

RMA return form

Nr. _____ Date _____

The RMA procedure will only be accepted under the following return conditions:

- have made the purchase within a maximum of 15 days;
- the product must be intact and complete with its original packaging and identification tag,
- the product must be unused in such a way that it can be resold as new;
- hold the purchase receipt/order confirmation;

*To be filled by the client:***Return reason** (choose the option)

SIZE CHANGE



ITEM CHANGE



REFUND*

* With the right of withdrawal you will be refunded the full amount of the value of the returned item (excluding shipping costs) with the same payment method used for the purchase.

In case of REFUND and the order was paid by Bank Transfer please indicate below your details to issue the refund:

HOLDER C/C: _____

IBAN: _____

Ref. Web Store purchase:

Order Nr: _____ of _____

Name and Surname: _____

Tel: _____ E-Mail: _____

Customer address to send the return replacement:

Name and Surname: _____

Street and house number: _____

ZIP code: _____ City: _____ Province: _____

Nation: _____ Tel: _____

Demon Race S.r.l. - Via Bazzanese, 32/7 - 40033 Casalecchio di Reno (BO) - VAT Number and Tax Code 03942091202

Demon Race - Via Bazzanese, 32/7 - 40033 Casalecchio di Reno (BO) - VAT Number and Tax Code 03942091202 Demon Race informs you that your personal data will be used for the management of our commercial and/ or contractual relationship, whereas that treatment is justified by the existence of that relationship. Please note that if we do not provide your personal data, we will not be able to provide you with our services or manage the relationship between the parties. Your data will be stored for the entire duration of your relationship with Demon Race and beyond, always within the legally applicable limitation period (up to a maximum of 5 years). Your data will be transferred to public administrations in accordance with tax regulations and to banking entities in order to proceed with the receipt of payment for services rendered, but in no case will they be transferred to countries outside the European Union, unless this is necessary to fulfil an obligation with you. You can exercise your rights of access, rectification, cancellation, opposition, data portability and limitation of processing by writing to the address above, attaching a copy of your ID. If you would like to contact our data protection officer, you can do so via the following e-mail address: info@demonrace.com. Likewise, if you believe that Demon Race is not complying with its obligations under data protection law, you have the right to lodge a complaint with the Data Protection Authority.

I want to RETURN the following product/s:

Qty	Code	Description (color, gender, size)

I want to RECEIVE the following product/s:

Qty	Code	Description (color, gender, size)

Date: _____

Signature: _____

The client*To be filled by Demon Race:*

ACCEPTANCE SIGNATURE ON: _____

Signature: _____

RETURN RECIEVED ON:



COMPLIANT

NON-COMPLIANT

Demon Race S.r.l. - Via Bazzanese, 32/7 - 40033 Casalecchio di Reno (BO) - VAT Number and Tax Code 03942091202

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Instructions practical procedure of return:

1) Print and complete the following RMA FORM indicating carefully the reason for the return and send it by e-mail to: info@demonrace.com

2) Keep an eye on your email; within a few days you will receive an email from Demon Race Customer Service accepting or changing the RMA with the assigned practice number; including the cost estimate of the shipping costs of the new item requested in return (to be paid by the customer) and any additional costs to be incurred if you choose an item more expensive than the one to be returned. In case of return with refund there will be no estimate.

3) Make the payment estimated by Demon Race to confirm the practice or reply to the email with a request for cancellation if you have changed your mind. In case of return with refund you will not have to make any payment.

4) Prepare your product for return in the most accurate way possible to protect it during transport, taking care to attach inside the package a copy of the completed RMA form and proceed with the shipment with a courier of your choice at the following address:

Demon Race in Via della Borsenda, 24/3 40033 Casalecchio di Reno (BO) - Italy Tel. 051-0216833

Please note that we do not accept packages sent at the recipient's expense.

5) Upon shipment of the return send an email to info@demonrace.com indicating the courier who was entrusted with the package, the tracking of the shipment and the reference of the assigned RMA.

6) Upon receipt of the package, the Demon Race Staff will verify that the conditions of the return are met and will proceed with the shipment of the new item requested in return, informing you by email once the shipment has been made; or in case of return with refund will make the refund within 10 days from receipt of the goods, notifying you by e-mail once the procedure is completed.

I understand and accept

Date: _____

Signature: _____

The client